

11:11 Subprocessors

To support the delivery of services, 11:11 Systems, Inc. (“11:11” or “we”) may engage third-party service providers (“Subprocessors”) to assist with certain data processing activities. These Subprocessors may process, store, or otherwise access customer, partner, or end-user information, including content and personal data, as necessary to support and enhance our services. Unless otherwise specified, capitalized terms used herein have the meanings assigned to them in the applicable contractual agreements and service level agreements (SLAs) between 11:11 and its customers or partners. This notice is provided to ensure transparency and to comply with 11:11’s obligations under applicable data protection laws—including, where applicable, the General Data Protection Regulation (GDPR)—as well as our contractual commitments.

Prior to engaging with any Subprocessor, 11:11 conducts appropriate due diligence, assessing their privacy, information security, and data protection practices. 11:11 enters into written agreements with all Subprocessors, which include requirements for compliance with applicable data protection laws, implementation of security and confidentiality safeguards, and, where applicable, adherence to international data transfer obligations. Consistent with our least-privilege access policy, 11:11 restricts Subprocessor access to only the data necessary to perform the contracted services. Subprocessors are strictly prohibited from using customer, partner, or personal data for any purpose other than providing services on behalf of 11:11.

The table below identifies the Subprocessors currently engaged by 11:11, including the type of services they provide and the geographic locations in which those services are performed.

| Third Party Service Provider | Processing Purpose | Processing Location | Corporate Location |
|---|-------------------------------------|--|--------------------|
| 8x8, Inc. | Phone systems | United States | United States |
| Anywhereworks Limited t/a AnswerConnect | Call overflow service | United States | United States |
| Ask Nicely Holdings, Inc. | Survey development | United States | United States |
| Amazon Web Services, Inc. | Cloud storage provider ² | As specified in the agreement between Customer and 11:11 | United States |

| | | | |
|--|---|--|----------------|
| BlueSnap Inc. | Payment processing | United States | United States |
| Cato Networks Ltd. | Secure Access Service Edge (SASE) ² | Global, customer-location dependent, primarily United States | United States |
| Cloudflare, Inc. | Cybersecurity, performance, and infrastructure ^{1&2} | Data traffic is automatically routed to the nearest Cloudflare data center based on customer location. Refer to Cloudflare website for a list of available datacenter locations. | United States |
| Cognism Limited | Lead generation database | EEA | United Kingdom |
| DocuSign, Inc. | Electronic signature and digital agreement management | United States | United States |
| Fidelity National Information Services, Inc. (FIS) | Collections and dispute management | United States | United States |
| Ingram Micro, Inc. | IT distributor and services provider ¹ | United States | United States |
| LeanData, Inc. | Lead routing and CRM workflow automation within Salesforce | United States | United States |
| The Rocket Science Group LLC d/b/a Mailchimp | Marketing automation | United States | United States |
| Microsoft Corporation | Email and related applications; Cloud storage provider ^{1&2} | United States | United States |
| MindTickle, Inc. | Provides sales forecasting and pipeline analysis | United States | United States |
| Oracle Corporation | Cost management and governance | United States | United States |
| Qualified.com, Inc. | Agentic marketing platform | United States | United States |

11:11 SYSTEMS

| | | | |
|---|---|---------------|---------------|
| Revenue.io | Salesforce dialer and communications hub | United States | United States |
| Sage Intacct, Inc. | Accounting and financial management software | United States | United States |
| Salesforce, Inc. | Customer relationship management (CRM) and communication platform | United States | United States |
| Salesloft, Inc. | Automated sales prospecting tool | United States | United States |
| ServiceNow, Inc. | Customer support ticketing system | United States | United States |
| TeamSupport LLC | Website chat application | United States | United States |
| Solupay Consulting, LLC, d/b/a Versapay | Payment processing | United States | United States |
| Zapier, Inc. | Workflow automation tool | United States | United States |

¹ Configuration options for hosting certain data in other countries/regions may be available for certain services.

² Applies only to Customers who purchase the applicable products and services.

As our business and technical needs evolve, 11:11 may add or remove Subprocessors, or expand the scope of services provided by existing Subprocessors, where necessary to enhance our ability to deliver and support our services. This page will be updated periodically to reflect any such changes to our Subprocessor list.

Based on your location and the services you purchase, 11:11 may also use one or more of the following affiliates as Subprocessors.

| Affiliate Entity | Country | Processing Purpose |
|------------------------------|-----------------|----------------------------------|
| 11:11 Systems, Inc. | United States | Supporting provision of Services |
| 11:11 Systems Canada ULC | Canada | |
| 11:11 Systems UK Limited | United Kingdom | |
| 11:11 Systems Nederland B.V. | The Netherlands | |

11:11 SYSTEMS

| | | |
|-------------------------------------|-----------|--|
| 11:11 Systems Singapore Pte. Ltd. | Singapore | |
| 11:11 Systems Australia Pty Ltd | Australia | |
| 11:11 Systems India Private Limited | India | |

The above list is effective as of March 26, 2026, and may change from time to time. Updates available on 1111systems.com/1111-subprocessors or from privacy@1111systems.com.