

# ACCELERATE

Streamline your IT landscape.

## Modern IT requirements are in a constant state of evolution.

Which is why organizations looking to update their IT environments need to choose partners with experience transforming networks and aligning the right workloads to the right infrastructure.

11:11 Systems Data Centers can help you streamline and manage the most complex IT environments, helping you minimize risk and proactively adapt to change. Whether you need public cloud, private cloud, hybrid cloud, legacy infrastructure or something in between, 11:11 Systems has the facilities and expert advice to meet your needs.

## The following services are available at our Philadelphia, PA data center.

### Colocation

Our secure data centers provide around-the-clock, on-site management with professional support for customer colocation equipment and application environments. Backed by flexible security options, hardened data and connected servers, storage, and backup facilities, we also offer managed colocation that includes monitoring, security, and modern data protection services.

Colocate your custom servers, network devices, and other hardware. Our flexible contracting makes it easy to leverage colocation as a stepping stone to complete cloud migration and to scale a high-performance, single-site or dual-location service to match your business needs.

### Managed IT Services

Support your internal team with highly experienced and responsive operations teams. We offer a comprehensive portfolio of fully managed, adaptable, and cost-effective application hosting services. Leverage our experts and enterprise-class infrastructure for application management, managed security, storage and data protection, and network operations in both dedicated and cloud-based models.

### Managed Recovery

With 40 years of success in disaster recovery management, 11:11 Systems provides holistic recovery services — including application and data recovery — customized to your unique organizational needs. Whatever your recovery time objectives and recovery point objectives, we can tailor services to meet your requirements.

11:11 Systems includes state-of-the-art facilities that match our unparalleled expertise.

### Facility Features

- 1,160,000 sq ft facility  
100,000 of 11:11 Systems leased space
- 75,000 sq ft raised floor
- 125 furnished workstations
- 200+ lbs/sq ft load
- Service elevators with 10,000 lb capacity
- ADA compliant
- Customer conference room
- Network operations center

### Environmental Infrastructure

- Fire control system
- Pre-action sprinkler system
- Very Early Smoke Detection Apparatus (VESDA)
- Sub-floor gas extinguishing system
- Return plenum HVAC (for efficient heat removal)
- 2,100 tons of chilled water capacity

### Physical Security

- Integrated card reader security access system
- 24x7x365 security service
- Interior closed-circuit TV system
- Exterior security cameras
- ISO 20000-1:2018 certified
- ISO 27001:2022 certified
- SOC 2 Type II certified
- PCI-DSS v4 certified

### Communication

- Meshed, multi-vendor internet transit connectivity
- Diverse path long-haul access (public and private)
- Diverse fiber entry and intra-building fiber paths
- Redundant internal network distribution platforms
- Dual customer physical handoffs (copper, single-mode and multi-mode fiber)
- Private production and recovery MPLS backbone dedicated to 11:11 traffic
- Recovery-centric, on-demand network service suite supporting TDM and IP services
- Integrated monitoring and management systems for comprehensive fault identification and remediation
- AVAYA Aura VOIP telephony
- Automated attendant
- Automatic call distribution, voicemail, and call recording

### Power Infrastructure

- Redundant utility feeds
- Diverse routing to substations
- 3 diesel generators 2,000 KW/unit
- 12,000 gallons of fuel
- Selective Catalytic Reduction system (85% reduction in NOx emissions)
- UPS systems
- Electrical, mechanical, and fire systems monitoring

### Need help managing other areas of your IT environment?

11:11 Systems has experts, consulting services, and solutions ready to help strengthen your entire organization so you can truly effect cyber recovery and digital transformation across your network. With the right solutions and professional services to assist your internal IT teams, we can help you modernize, protect, and manage your entire environment through our resilient cloud platform.