11:11 Subprocessors

To support the delivery of services, 11:11 Systems, Inc. ("11:11" or "we") may engage third-party service providers ("Subprocessors") to assist with certain data processing activities. These Subprocessors may process, store, or otherwise access customer, partner, or end-user information, including content and personal data, as necessary to support and enhance our services. Unless otherwise specified, capitalized terms used herein have the meanings assigned to them in the applicable contractual agreements and service level agreements (SLAs) between 11:11 and its customers or partners. This notice is provided to ensure transparency and to comply with 11:11's obligations under applicable data protection laws—including, where applicable, the General Data Protection Regulation (GDPR)—as well as our contractual commitments.

Prior to engaging with any Subprocessor, 11:11 conducts appropriate due diligence, assessing their privacy, information security, and data protection practices. 11:11 enters into written agreements with all Subprocessors, which include requirements for compliance with applicable data protection laws, implementation of security and confidentiality safeguards, and, where applicable, adherence to international data transfer obligations. Consistent with our least-privilege access policy, 11:11 restricts Subprocessor access to only the data necessary to perform the contracted services. Subprocessors are strictly prohibited from using customer, partner, or personal data for any purpose other than providing services on behalf of 11:11.

The table below identifies the Subprocessors currently engaged by 11:11, including the type of services they provide and the geographic locations in which those services are performed.

Third Party Service Provider	Processing Purpose	Processing Location	Corporate Location
8x8, Inc.	Phone systems	United States	United States
Anywhereworks Limited t/a AnswerConnect	Call overflow service	United States	United States
Ask Nicely Holdings, Inc.	Survey development	United States	United States
Amazon Web Services, Inc.	Cloud storage provider[2]	As specified in the agreement between Customer and 11:11	United States

BlueSnap Inc.	Payment processing	United States	United States
Cloudflare, Inc.	Cybersecurity, performance, and infrastructure[1 & 2]	Data traffic is automatically routed to the nearest Cloudflare data center based on customer location. Refer to Cloudflare website for a list of available datacenter locations.	United States
Cognism Limited	Lead generation database	EEA	United Kingdom
DocuSign, Inc.	Electronic signature and digital agreement management	United States	United States
Fidelity National Information Services, Inc. (FIS)	Collections and dispute management	United States	United States
Ingram Micro, Inc.	IT distributor and services provider[1]	United States	United States
Level Interactive, Inc. d/b/a Level Agency	Advertising reporting	United States	United States
The Rocket Science Group LLC d/b/a Mailchimp	Marketing automation	United States	United States
Microsoft Corporation	Email and related applications; Cloud storage provider[1 & 2]	United States	United States
MindTickle, Inc.	Provides sales forecasting and pipeline analysis	United States	United States
Oracle Corporation	Cost management and governance	United States	United States
Qualified.com, Inc.	Agentic marketing platform	United States	United States
Revenue.io	Salesforce dialer and communications hub	United States	United States

Sage Intaact, Inc.	Accounting and financial management software	United States	United States
Salesforce, Inc.	Customer relationship management (CRM) and communication platform	United States	United States
Salesloft, Inc.	Automated sales prospecting tool	United States	United States
ServiceNow, Inc.	Customer support ticketing system	United States	United States
TeamSupport LLC	Website chat application	United States	United States
Solupay Consulting, LLC, d/b/a Versapay	Payment processing	United States	United States
Zapier, Inc.	Workflow automation tool	United States	United States

[1] Configuration options for hosting certain data in other countries/regions may be available for certain services.
[2] Applies only to Customers who purchase the applicable products and services.

As our business and technical needs evolve, 11:11 may add or remove Subprocessors, or expand the scope of services provided by existing Subprocessors, where necessary to enhance our ability to deliver and support our services. This page will be updated periodically to reflect any such changes to our Subprocessor list.

Based on your location and the services you purchase, 11:11 may also use one or more of the following affiliates as Subprocessors.

Affiliate Entity	Country	Processing Purpose
11:11 Systems, Inc.	United States	Supporting provision of Services
11:11 Systems Canada ULC	Canada	
11:11 Systems UK Limited	United Kingdom	
iland Nederland B.V.	The Netherlands	
11:11 Systems Singapore Pte. Ltd.	Singapore	

11:11 Systems Australia Pty Ltd	Australia	
11-11 Systems India Private Limited	India	

The above list is effective as of July 16, 2025, and may change from time to time. Updates available on 1111systems.com/1111-subprocessors or from privacy@1111systems.com.