



# ELEVATE

Take operating systems off your management list.

IaaS  
Infrastructure  
as a Service

## You don't have to do it all.

With the rate of modern data creation reaching open-fire-hydrant-like levels of intensity, our IT systems have been forced to grow in complexity. Naturally, the brunt of this burden has fallen — and fallen hard — on our IT teams. Today, many IT professionals feel overworked and overwhelmed, leaving their businesses vulnerable to evolving threats, malicious or otherwise.

Designed to compliment 11:11's award-winning Infrastructure as a Service (IaaS) cloud hosting solutions, 11:11 Managed OS Services alleviates the ever-intensifying burden of operations management, while also streamlining and securing your IT infrastructure. Multi-tiered to align with your unique business needs, our solution allows you to partially or fully outsource the management of your operating systems in the cloud and ensure they are continuously optimized, updated, and running smoothly.

### Choose a tier that's right for your business

Whether your business needs help delivering OS updates and patches or 24x7x365 monitoring and alerting, 11:11 Managed OS Services can deliver the proactive and reactive management today's complex IT landscape demands. As a result, your operations remain secure and your IT team has more time to focus on what matters most: delivering business value.

Tailored to meet the specific needs of your business, 11:11 Managed OS Services is currently available in two tiers:

- **OS Life Cycle Management**, which includes: OS best practices deployment with ongoing fully automated updates and patching.
- **OS Advanced Management**, which includes: All Life Cycle Management features as well as 24x7x365 monitoring, proactive technical support, and OS administration.

All tiers include support for Windows Server and several Linux Operating Systems variants.



## 11:11 Managed OS Services simplifies, streamlines, and secures OS management.

### Key Benefits:



Streamline operations without the complexities of internal OS management.



Enhance operational security and reduce downtime with automated updates, patch management, and advanced threat detection.



Maintain and monitor operating systems at the management tier best suited for your business.



Reduce operational costs, while freeing IT resources to focus on core business.



Scale out quickly and easily to keep pace with business requirements.



Stay ahead of the curve with operating systems that are always optimized, updated, and running at peak performance.



Collaborate with a team of experienced IT professionals, who have specialized knowledge in OS management.

### SaaS-based approach for enhanced security

Those leveraging 11:11 Cloud already benefit from a number of built-in, multi-layered security features, including encryption, role-based access, antivirus, anti-malware, and more. 11:11 Managed OS Services complements and expands upon these measures, fortifying your cyber defenses and providing peace of mind.

In an effort to further bolster this commitment to security, 11:11 Managed OS Services will adopt a Software as a Service (SaaS)-based approach. Doing so will eliminate the need for direct network connections to customer environments, significantly reducing the risk of network breaches and ensuring a secure, reliable service delivery.

### Additional features:

- Proactive and reactive OS management
- Comprehensive onboarding services
- Competitive, transparent pricing
- 24x7x365 monitoring
- Priority support
- Global availability

### Need help managing other areas of your IT environment?

11:11 Systems has experts, consulting services, and solutions ready to help strengthen your entire organization so you can truly effect digital transformation across your network. With the right solutions and professional services to assist your internal IT teams, we can help you modernize, protect, and manage your entire environment through our resilient cloud platform.