

# ACCELERATE

## Streamline your IT landscape.

### Modern IT requirements are in a constant state of evolution.

This is why organizations looking to update their IT environments need to choose partners with experience transforming networks and aligning the right workloads to the right infrastructure.

11:11 Systems Data Centers can help you streamline and manage the most complex IT environments, helping you minimize risk and proactively adapt to change. Whether you need public cloud, private cloud, hybrid cloud, legacy infrastructure, or something in between, 11:11 Systems has the facilities and expert advice to meet your needs.

### The following services are available at our Scottsdale, AZ data center.

#### **Colocation**

Provides fully redundant, high-performance data center facilities across the world — supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows.

#### **Managed Recovery**

With 40 years of success in disaster recovery management, 11:11 Systems provides holistic recovery services — including application and data recovery — customized to your unique organizational needs. Whatever your recovery time objectives and recovery point objectives, we can tailor services to meet your requirements.

#### **Managed IT Services**

A comprehensive portfolio of fully managed, adaptable, and cost-effective application hosting services leverages our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in both dedicated and cloud-based models.

#### **Workplace Recovery**

To get your people working again after an outage or disaster, our global network of center-based and mobile facilities supports your shared or dedicated end-user recovery requirements and provides the expert personnel, advanced technologies, and responsiveness you need.

## 11:11 Systems includes state-of-the-art facilities that match our unparalleled expertise.

### Facility Features

- 102,400 sq. ft. facility size
- 16,000 sq. ft. raised floor (RS)
- 29,000 sq. ft. (MS)
- 1,250 lbs. per sq. ft. floor load
- Customer work stations and
- Conference room
- (7) Universal command centers
- (3) Tape rooms
- Workplace recovery rooms
- Amenities areas

### Communication

- Diverse routing to the street from 2 MDFs and (1) MMR
- Managed Services/Hosting Internet
- 24/7 Internet access to top tier I internet providers
- Diverse routes via: CenturyLink, AT&T, Cox, TW Telecom, Integra, Level 3, Verizon, and Zayo/Abovenet
- Fiber LAN access for systems
- Dedicated and on-demand availability services
- LAN bridging
- Shared circuit (multiple OCxx capabilities)

### Physical Security

- State-of-the-art access card system
- 24/7 security service
- Interior/Exterior monitoring
- Alarmed access doors when doors held open
- One-hour firewall surrounds raised floor
- ISO 20000-1:2018 certified
- ISO 27001:2022 certified
- SOC 2 Type II certified
- PCI-DSS v4 certified

### Power Infrastructure

- Redundant diverse distribution system
- Demarcation power
- Power Distribution Units (PDU)
- Uninterruptible Power Supplies (UPS)
- Utility Service Bus (USB)
- Emergency power generation system
- Automatic Transfer Switches (ATS)
- Emergency Service Bus (ESB)
- (1) 1250 kW diesel generator
- (1) 1500 kW diesel generator
- (5) 2000 kW diesel generators

### Environmental Infrastructure

- FM-200 under-floor suppression
- N+2 redundancy
- Smoke detectors
- FIKE Cheetah control system
- Honeywell fire panel monitored by Hiller
- Pre-action sprinkler system
- Thermal sprinkler heads
- Vesda system
- DataTrax monitoring system
- HVAC: (63) CRAC Units

### Need help managing other areas of your IT environment?

11:11 Systems has experts, consulting services, and solutions ready to help strengthen your entire organization so you can truly effect cyber recovery and digital transformation across your network. With the right solutions and professional services to assist your internal IT teams, we can help you modernize, protect, and manage your entire environment through our resilient cloud platform.